

	VISION, MISSION, STRATEGY, TASKS and POLICY		
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Process owner	Secretary General	Page	1 of 2

Vision of Paris MoU Secretariat

Support and facilitating the Member States in elimination of substandard merchant ships in the region

Mission of Paris MoU Secretariat

Supporting and facilitating the Member States, in all respects, to ensure effective operation of the Paris Memorandum of Understanding on Port State Control (Paris MoU)

Strategy

1. Facilitate and support the Maritime Administrations and its PSCO's to ensure that the merchant ships in the region meet the international safety, security and environmental standards, and that crewmembers have adequate living and working conditions.
2. Communicate the aims and achievements of the Paris MoU to the maritime community and the general public

Quality Policy

The following is the formal Quality Policy statement of the Paris MoU secretariat.

The Paris MoU secretariat is committed to comply with all the established procedures, the law, regulations and the requirements of ISO 9001:2015 and to continually improve the effectiveness of the quality management system.

Our core values are customer focus, professionalism, integrity and transparency.

The Paris MoU secretariat is committed to seek to continually improve the quality of its products and services. It will always meet the specified requirements and seek to satisfy or exceed the customers' expectations

The Secretary General of the Paris MoU secretariat is fully committed to the Documented Quality Management system. It must be clearly understood that this Quality Policy, The Quality Manual and associated procedures and systems are mandatory for all staff. The Secretary General ensures that the staff is properly trained so staff members are able to serve the customers.

The Paris MoU secretariat shall introduce systems that shall set and review measurable quality objectives.

The Secretary General shall provide any resources required (within the limits of the resources made available by the Committee for the secretariat) and all staff members shall do their utmost to meet and surpass these objectives.